

Apprenticeship Programme Pathways

QUALIFICATION TITLE	WHO IS THIS PROGRAMME FOR?	SUITABLE FOR NEW INDUSTRY ENTRANTS?	SUITABLE FOR UPSKILLING EXISTING TEAM?	LEVEL	EXPECTED DURATION	PROGRESSION ROUTE	WHEN DOES IT START?	ELIGIBLE FOR 100% FUNDING	ELIGIBLE FOR FREE RECRUITMENT SUPPORT?
AUTCARE TECHNICIAN	New entrants to workshop roles - e.g. new, inexperienced, or part-experienced technicians seeking first opportunity in a workshop.			2	24 Months	Motor Vehicle Service & Maintenance Technician (Light Vehicle) - Level 3	 All-year-round. Programme enrolment monthly. Got someone in mind? Let us know.	 Yes. Subject to eligibility requirements. For more information, and for a quick assessment, please contact Programme Manager Jason Giblett at jason.giblett@ext.mpsa.com	 Yes. Free recruitment support service available for all roles. Central team can advertise, and filter candidates on your behalf. Roles advertised on National Apprenticeship Recruitment Platforms. Got someone in mind? No problem. Send their details to Louise Wells at louisewells@calexuk.com for a quick eligibility and suitability assessment.
MOTOR VEHICLE SERVICE & MAINTENANCE TECHNICIAN	Progression route for Autocare Technician programme, and for semi-experienced Technicians with a Fast-Fit qualification or similar.			3	15-36 Months	PSA Accredited Technician (Level 2) - included in programme			
DIGITAL MARKETER	New or existing employees with a flair for technology and online media channels. Upskill your existing team or identify new talent.			3	18 Months	n/a			
CUSTOMER SERVICE PRACTITIONER	New entrants to customer facing roles - e.g. new, inexperienced, or part-experienced customer facing staff including Service Advisors, Sales Executives, or similar. Programme can be tailored to a specific role.			2	12 Months	PSA Accredited Service Advisor, or Sales Executive (Level 2) - included in programme			
CUSTOMER SERVICE SPECIALIST	Progression route for Customer Service Practitioner programme, and for semi-experienced Service Advisors, Sales Executives or similar.			3	15 Months	Customer Service Specialist - Level 3			
BUSINESS ADMINISTRATOR	New entrants to automotive retail administrative roles - e.g. new, inexperienced, or part-experienced Finance, Marketing, Recruitment or Sales Support roles. Programme can be tailored to a specific role.			3	18 Months	n/a			
SUPPLY CHAIN WAREHOUSE OPERATIVE	New entrants to Parts and Warehousing roles - e.g. new, inexperienced, or part-experienced Parts Advisors, or Warehouse Operatives. Programme can be tailored to a specific role.			2	12 Months	n/a			
TEAM LEADER/SUPERVISOR	Specifically designed to support new entrants into Leadership & Supervisory roles. Recent promotions, or inexperienced leaders.			3	12 Months	n/a			